

Health Care Outreach Specialist Position: San Francisco

About Us:

Harbage Consulting is a health policy and communications firm based in Sacramento, CA. We are working with the State of California to conduct outreach for a new health care initiative, the Health Homes Program. This new program provides enhanced case management and care coordination to eligible Medi-Cal beneficiaries with multiple chronic conditions and/or severe mental illness.

Why This Job:

Outreach Specialists are in the field talking to people who are impacted by the Health Homes Program. Your job is to help educate various stakeholders -- health care providers, clinic staff, eligible patients, social service agencies and community-based organizations -- about this new health care program and provide information and resources. You will be responsible for identifying the appropriate contacts, meeting with various stakeholders, and determining what type of resources and support they may need to help implement the Health Homes Program.

You may also create events or participate in health fairs and other types of events where you provide educational information and resources about the Health Homes Program. This could include identifying events and locations, marketing the event and ensuring turn-out, setting up the event, conducting the event, and breaking down the event.

Required Qualifications

Must have:

- A commitment to understanding and improving the health care system.
- Bachelor's degree and 2 years of experience as a field organizer, outreach coordinator, community organizer, or other similar positions (internships also considered).
- Ability to work long hours—flexibility is required and occasional evening and weekend work may be necessary.
- Strong public speaking skills and the ability to quickly answer questions on your feet.
- Ability to communicate effectively by phone, through emails, and in-person to individuals and large audiences.
- Ability to work with minimum direct supervision.
- Ability to travel to and from events being conducted by Harbage Consulting on a county or statewide basis, including transport of materials necessary for outreach and/or the event (including but not limited to boxes of flyers, documents, and presentation materials).

Must be:

- Kind and empathetic, in a professional manner
- A quick study

- Able to develop relationships with a variety of stakeholders, including health plans, hospital and physician leaders, as well as advocates, patients, and consumers
- Able to have one-on-one conversations, facilitate group discussions, and help build networks and coalitions
- Highly reliable and trustworthy—must be able to manage multiple assignments of various priority and duration
- Organized and punctual
- Comfortable working independently and remotely

Preference will be given to those who:

- Have experience engaging and/or educating medical providers and other health care stakeholders.
- Have experience with or knowledge about the health care system—in a personal or professional capacity.
- Have experience with Medi-Cal or other public and safety-net programs.
- Are fluent in Spanish.

Location

- Remote position: works primarily in San Francisco county

Compensation:

- This is a contract position through July 2019 with the potential for extension.
- Competitive hourly rate is commensurate with experience.

To Apply:

Rolling applications until qualified candidate is found.

Submit the following to careers@harbageconsulting.com.

- Resume
- Cover letter
- One writing sample (less than 3 pages)

Applicants missing any items will not be considered.